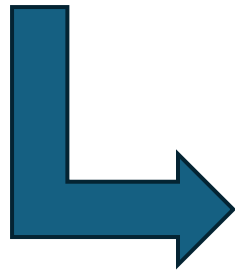
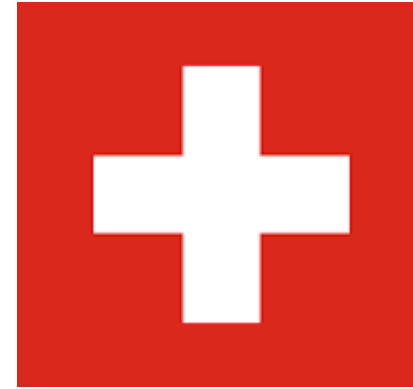


**HEKS
EPER**
Bread for all.



Abel Miguez Rodriguez
Claudia D`Andrea
Diem Vuong
Emirhan Darcan
Saskia Haas



How to get in touch with us

current Microsoft Forms

ie, surname, nationality,
son concerned. *

11. Do you have relatives in Switzerland or any other connection to Switzerland?

Yes

No

12. if the person concerned has relatives in Switzerland or has any other connection to Switzerland? *

Yes

No

13. If the persons for the issuance of humanitarian visas have the possibility of staying safely in a country other than Switzerland?

Yes

No

90% of requests are rejected!

Hello Test adgfae

Thank you for contacting us. Based on the information we have about your case, we are unfortunately unable to offer you any further support. We refer you to the documents on our [homepage](#).

Kind regards

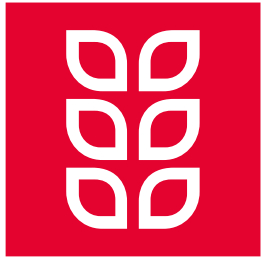
Humanitarian Visa Support Centre



**HEKS
EPER**
Bread for all.

- Reach
- Language barriers
- Premature rejection
- No alternatives for rejected people

**Challenges, we
are facing**



**HEKS
EPER**
Bread for all.

Solution

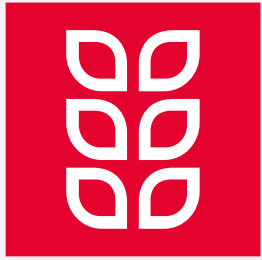
- *Reach*
- *Language barriers*
- *Premature rejection*
- *No alternatives for rejected people*

→ WhatsApp

→ Rephrase, simplify

→ Follow up questions

→ Other options



**HEKS
EPER**
Bread for all.

Future ?

- AI
- Language
- Free text / Voice
- Further support