AI-Powered Protocol Management with Data Extraction in social Counselling

Enhancing efficiency in social counselling services

Team "Social Care Coders"

Roberto, Florian, Ahmet, Aghna, Janushan, Sarah, Julien, Timea, Loris, Rafael

Key Learnings from Development

Swiss German Support

Adapted algorithms for local dialect recognition

Continuous Testing

Iterative feedback loops with counsellors

Real-Time Display

Immediate feedback enhances user confidence

Benefits & Future Applications

Resource Optimisation

26'500 CHF reduced costs per 100% degree of employment (overhead cost)

Focused Staff Deployment

30% time savings on documentation

More direct client support

Enhanced quality of counselling

Broad Adaptability

Compatible with existing platforms & Software (all of Switzerland)

Scalable across social services & social counseling (all of Switzerland)

Easy user handling