



# Al-Powered Protocol Management with Data Extraction in social Counselling

Enhancing efficiency in social counselling services

Team "Social Care Coders"

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## Key Learnings from Development



#### Swiss German Support

Adapted algorithms for local dialect recognition



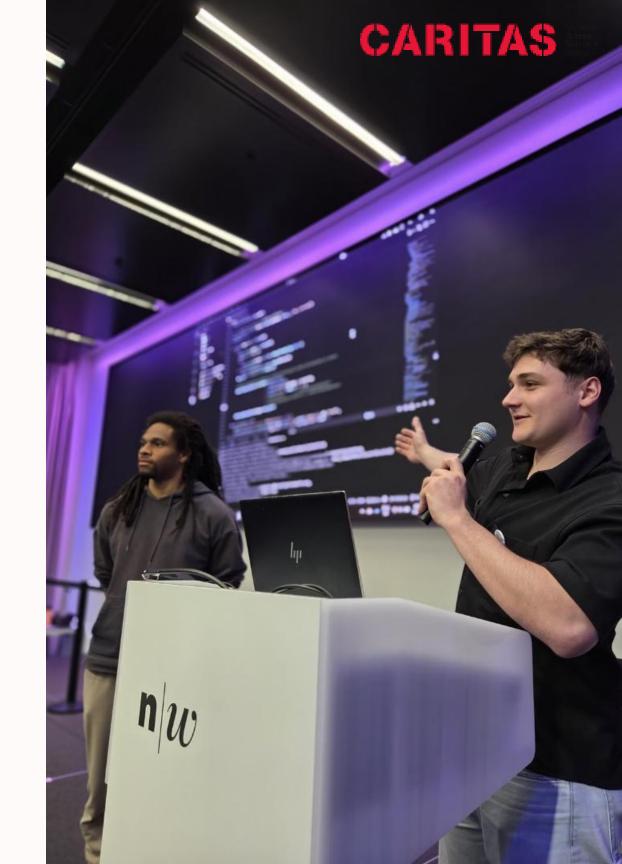
#### **Continuous Testing**

Iterative feedback loops with counsellors



#### Real-Time Display

Immediate feedback enhances user confidence





### Benefits & Future Applications

#### Resource Optimisation

26'500 CHF reduced costs per 100% degree of employment (overhead cost)

#### Focused Staff Deployment

30% time savings on documentation

More direct client support

Enhanced quality of counselling

#### **Broad Adaptability**

Compatible with existing platforms & Software (all of Switzerland)

Scalable across social services & social counseling (all of Switzerland)

Easy user handling